

FORM PTO-1449 (REV. 6-89)		U.S. DEPARTMENT OF COMMERCE Patent and Trademark Office		Attorney's Docket No. 21892-03950US		Serial No. 09/16/99							
INFORMATION DISCLOSURE CITATION (Use several sheets if necessary)				Applicant Bradley Sean Templeton		Filing Date 10/14/99							
				Group Art Unit 2163		Not Yet Assigned							
U.S. PATENT DOCUMENTS													
Examiner Initials	Document Number							Date	Name	Class	Subclass	Filing Date If Appropriate	
lwd	A	4	3	1	3	0	3	5	01/26/82	Jordan et al.	179	18	01/18/80
lwd	B	5	2	6	3	0	8	4	11/16/93	Chaput et al.	379	215	07/22/91
lwd	C	5	5	9	6	6	3	4	01/21/97	Fernandez et al.	379	201	12/13/94
lwd	D	5	6	5	2	7	8	9	07/29/97	Miner et al.	379	201	09/30/94
lwd	E	5	6	6	1	7	8	8	08/26/97	Chin	379	142	01/24/96
lwd	F	5	7	2	4	4	1	2	03/03/98	Srinivasan	379	93.23	10/07/96
lwd	G	5	7	5	8	0	7	9	05/26/98	Ludwig et al.	395	200.34	07/07/96
lwd	H	5	7	6	4	6	3	9	06/09/98	Staples et al.	370	401	11/15/95
lwd	I	5	7	6	8	3	5	9	06/16/98	DiPierro, Jr. et al.	379	209	11/17/94
lwd	J	5	7	6	8	5	1	3	06/16/98	Kuthyar et al.	395	200.34	06/27/96
lwd	K	5	7	8	4	4	3	8	07/21/98	Martinez	379	89	04/09/97
OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)													
lwd	L	John Silling, entitled "CTI, Piece by Piece," <u>Byte Magazine</u> , February 1987, pp. 85-90.											
lwd	M	Michael Nadeau, entitled "Tools for Telephony Apps," <u>Byte Magazine</u> , February 1997, six-page document.											
lwd	N	S.Foo, C.K. Yeo, S.C. Hui, "A telephone adapter for Internet telephony systems," <u>Microprocessors and Microsystems</u> 21 (1997), pp. 213-221.											
lwd	O	"Tools of the well-equipped telecommuter - OfficeLink by Teltone," Copyright © 1997, Teltone Corporation, two-page document.											
lwd	P	Russell Kahan, entitled "Teleconnect's Call Center Goes Online: Phase II," <u>Teleconnect</u> , August 1997, pp. 28 and 29.											
lwd	Q	Unknown author, "Webley Systems' Virtual Secretary," <u>Teleconnect</u> November 1997, p. 20.											
lwd	R	Teleco's Perfect Voice Office in <u>Teleconnect</u> , September 1997, pp. 105, 106 and 108.											
lwd	S	Lyle Deixler, entitled "Automated Attendants - These Robots Receptionists Can Really Ring Your Chimes," <u>Teleconnect</u> , May 1997, 14-page document.											
lwd	T	Elaine Rowland, entitled "Unify and Simplify, PC-Access to your Voicemail: In the Office, On the Road," <u>Teleconnect</u> , September 1998, six-page document.											
lwd	U	Unknown author, "Callback Products, Platforms and Services," <u>Teleconnect</u> , September 1997, pp. 120-127.											
EXAMINER Bern Van Doren								DATE CONSIDERED 1/24/02					
EXAMINER: Initial if references considered, whether or not citation is in conformance with MPEP § 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.													

FORM PTO-1449
(REV. 6-89)U.S. DEPARTMENT OF COMMERCE
Patent and Trademark OfficeAttorney's Docket No.
21892-03950USSerial No.
09/416,278

INFORMATION DISCLOSURE CITATION

(Use several sheets if necessary)

Applicant
Bradley Sean TempletonFiling Date
10/14/99Group Art Unit 2163
Not Yet Assigned

U.S. PATENT DOCUMENTS

Examiner Initial	Document Number	Date	Name	Class	Subclass	Filing Date If Appropriate
<i>lwd</i>	8 0 5 5 8 7	09/08/98	Norris et al.	370	352	11/27/95
<i>lwd</i>	W 5 8 0 9 1 2 8	09/15/98	McMullin	370	352	11/01/96

FOREIGN PATENT DOCUMENTS

Document Number	Date	Country	Class	Subclass	Translation
					Yes No

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

<i>lwd</i>	X	Unknown author, "Apex' Omnivox 3.0.1 For NT. A Grown-UP GUI With Multipoint," <u>Teleconnect</u> , July 1997, two-page document.
<i>lwd</i>	Y	"Instant Messaging Growing Into Workplace Staple," by NewsEdge Corp, <u>Dallas Morning News</u> , via First! by NewsEdge Corp., October 7, 1999, pp. 1-4.
<i>lwd</i>	Z	A Stephen Lankton, entitled "Go Inside - ICQ: Reaches Out and Touches Someone!," Copyright © 1997 Go Inside, http://goinside.com/97/1/icq.html , six-page document.
<i>lwd</i>	AA	Author unknown, "ICQ Inc. - (I SEEK YOU) - What is it? - What is ICQ?," Copyright © 1998 ICQ, Inc., http://www.icq.com/products/whatisicq.html , three-page document.
<i>lwd</i>	BB	Dr. Markus E. Lautenbacher and Umesh Bhavsar, entitled "Intelligent Internet: Value-Added Services by Interworking Between Network Technologies," XVI World Telecom Congress Proceedings, Interactive Session 4 - Networks and Services, pp. 45 - 51. 1997
<i>lwd</i>	CC	"Switching & Transmission, Global connections, September 7, 1998 - Summa Four Anchors E-Commerce Solution," Briefly, Switching & Transmission, Copyright © 1998 Primedia Intertec, http://www.internettelephony.com/archive/9.7.98/Stnews.htm , two -page document.
<i>lwd</i>	DD	"Summer Intern: Software Engineer," May 5, 1998 TimeShift - considered http://mictlan.sfsu.edu/~csc/ebb/124.09.00.24.html, one-page document. <i>lwd</i>
<i>lwd</i>	EE	Russell Kahan, entitled "MITEL'S SOHO PHONE - A Phone With A PC Assistant For The Work-At-Home Crowd," <u>Teleconnect</u> October 1997, one-page document.

EXAMINER

DATE CONSIDERED

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PTO-1449
REV: 12/96

21892/03855/DOCS/954940.1

U.S. DEPARTMENT OF COMMERCE
Patent and Trademark Office

Attorney's Docket No.
21892-03950 (Case 3950US)

Serial No. 09/416,278

INFORMATION DISCLOSURE CITATION

Applicant

Bradley S. Templeton

Filing Date
October 14, 1999

Group Art Unit
2774 2163

(Use several sheets if necessary)

U.S. PATENT DOCUMENTS

Examiner Initial		Document Number								Date	Name	Class	Subclass	Filing Date If Appropriate
bud	A	5	5	5	9	8	7	6	9/24/96	Alperovich	379	205		

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JUL 6 2000

TC 2700 MAIL ROOM

FOREIGN PATENT DOCUMENTS

[illegible]

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<i>ovd</i>	F		"Voice Synthesis for Conference Calling by Interface to Variable Distribution List", IBM Technical Disclosure Bulletin, US, IBM Corp. New York, Vol. 37, No. 1, January 1994, page 285
<i>ovd</i>	G		Patent Abstract of Japan, Publication No. 04104554, "Method and Device for Call Back of Private Branch Exchange", April 7, 1992
<i>ovd</i>	H		Patent Abstract of Japan, Publication No. 60150373, "Priority Callback System", August 8, 1985

EXAMINER

DATE CONSIDERED

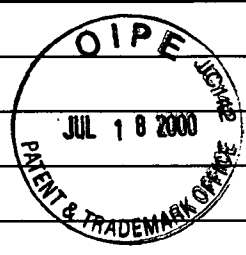
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FORM PTO-1449 (REV. 6-89)	U.S. DEPARTMENT OF COMMERCE Patent and Trademark Office	Attorney's Docket No. <div style="text-align: center;">3950</div>	Serial No. <div style="text-align: center;">09/416,278</div>
INFORMATION DISCLOSURE CITATION (Use several sheets if necessary)		Applicant <div style="text-align: center;">Bradley S. Templeton</div>	
		Filing Date <div style="text-align: center;">October 14, 1999</div>	Group Art Unit <div style="text-align: center;">2774 2163</div>

U.S. PATENT DOCUMENTS

Examiner Initial	Document Number	Date	Name	Class	Subclass	Filing Date If Appropriate



FOREIGN PATENT DOCUMENTS

		Document Number	Date	Country	Class	Subclass	Translation	
							Yes	No
bwd	A	0 557 777 A1	2/28/92	European	H04M	3/48	Yes	

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

EXAMINER <i>Beth Van Doren</i>	DATE CONSIDERED <div style="text-align: center;">11/24/02</div>
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